

“आसान है - शुरू तो करें”
It's easy - let's start



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About eSamikSha

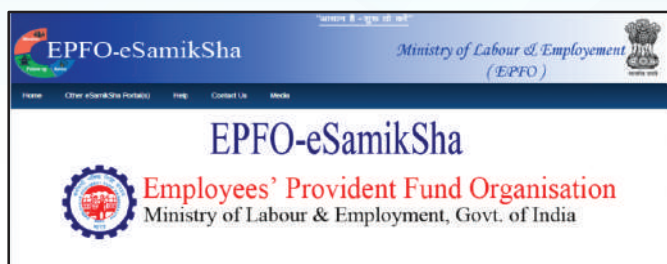
eSamikSha, an online Monitoring and Compliance Mechanism has been developed to fast track the compliance of pending action-points/proposals/issues/projects/schemes/targets, etc. of various implementing agencies such as Ministries/Departments/Organizations of Government of India, State Governments, Autonomous Bodies, PSUs, etc. The system has been designed in such a way that it will enhance efficiency, bring transparency, reduce the need of protracted correspondence and improve the communication between Government to Government (G2G), Government to Business (G2B) and vice versa. It automates the tracking of action-points/proposals/issues/projects/schemes/targets, etc. starting from online submission to its compliance. System also facilitates with customized digital Dashboard.

Once the action-points/proposals/issues/targets, etc. are added in the eSamikSha digital platform, system automatically pushes it for the regular interval updation to the respective stakeholder(s), till it get compliance. Monitoring Agency(ies) may obtain various exceptional and compliance status reports on the fly.

This system also facilitates the Monitoring Agency(ies) to further give directions/remarks and send email/SMS to the stakeholder(s) on a particular action-points/proposals/issues/targets etc. Monitoring Agencies(ies) directions/remarks may be prioritized and displayed in different colours to act promptly by the stakeholder(s).

An another follow-up mechanism has also been embedded in the form of two-way module which facilitates stakeholder(s) to raise their action-points/proposals/issues/targets etc. pending with other stakeholder(s) to seek updates on their pendency.

eSamikSha also have various other modules for tracking/monitoring/compliance such as Memorandum of Understanding (MoU) Module, VIP References Module, Court Cases Module, eSamikSha Forms, etc.



Auto-mailer and SMS notification services are also embedded for taking instant action. These services are being triggered on regular interval, on reaching target date, on adding action-point(s) etc.

ePatrchar, a comprehensive tool, has been incorporated to track, improve, speedup the communication among stakeholder(s) for sending various type of correspondence like meeting notice/agenda/circular/letter/minutes-of-the-meeting etc. on concerned user's email. These correspondences will be displayed in the notification area of the concerned category on the dashboard for prompt view and necessary action. It also creates central documents repository for quick and easy retrievals. It also facilitates to send a brief SMS alert on user's mobile.

eSamikSha Forms is a tool that allows user to collect and analyze the required information from the collaborator in an easy and streamlined way via creating a web input form in a few minutes without having a programming knowledge. Responses from the collaborators are neatly and automatically collected in forms on real time basis.

Archived option is also made available in eSamikSha, for the categories in which no further monitoring is required and can be moved from the main dashboard to archived area. The archived information can be retrieved by the owner of the digital portal in future if required.

Global Search facility at dashboard enables the user to retrieve the information from any fields across all the categories.

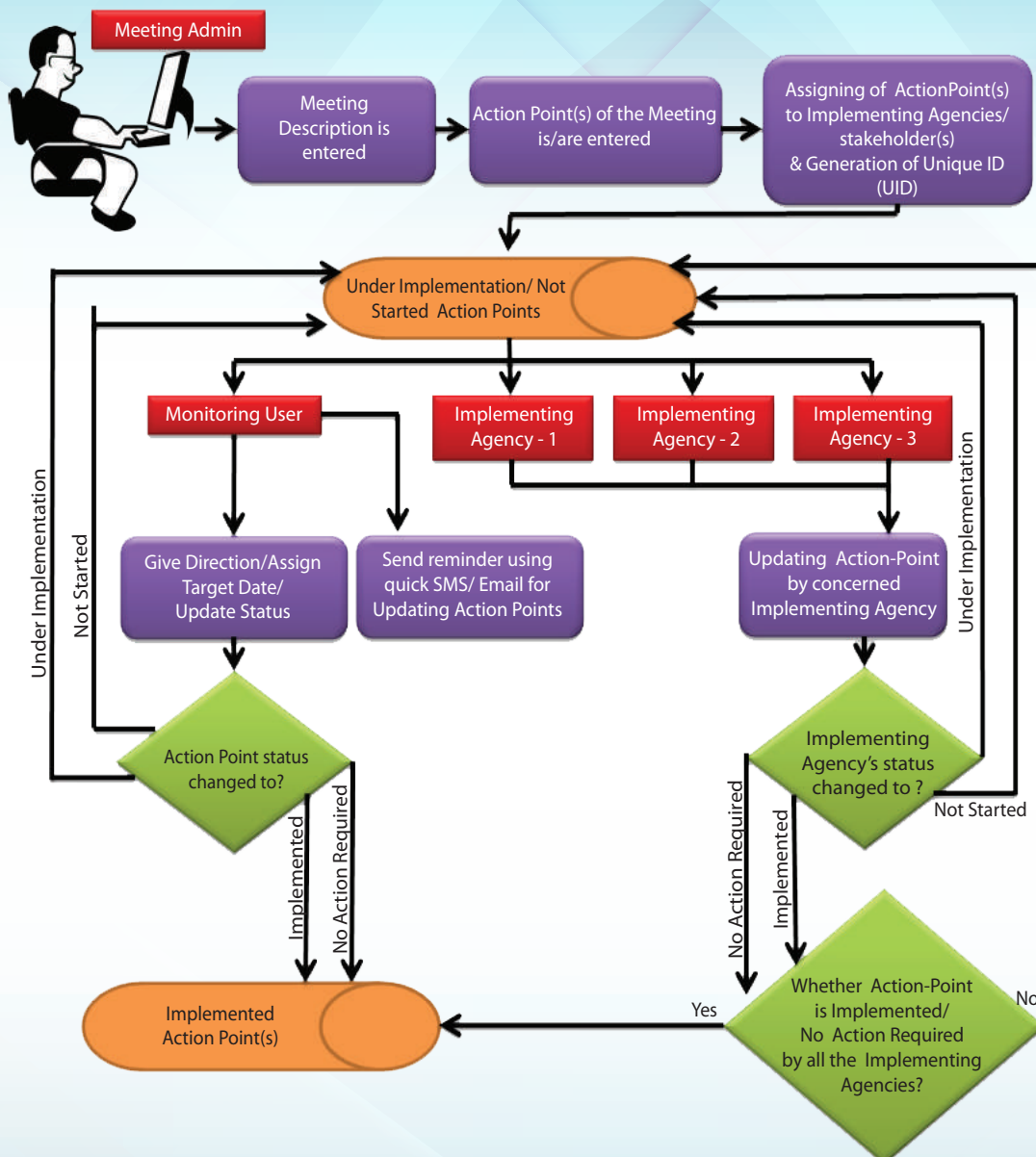
The initial results have been very encouraging and the eSamikSha system has been appreciated all over. It could well become the forerunner for "paperless" functioning in the Government.

There is a growing demand from other Ministries/ Departments/Organizations/State Govts. to replicate eSamikSha System for Monitoring of their attached/subordinate offices, public sectors, societies/

association and autonomous bodies. So far, eSamikSha has been adopted by Ministry of Human Resource and Development, Ministry of Shipping, Ministry of External Affairs, Ministry of Road Transport & Highways, Ministry of Railways, Employees' Provident Fund Organization, Department of Health Research, Ministry of Micro, Small and Medium Enterprises, Department of Animal Husbandry, Dairying and Fisheries, Central Pollution Control Board, Department of Justice, Legislative Department, Department of Legal Affairs, Govt. of Jammu and Kashmir, Govt. of Uttar Pradesh, Govt. of Bihar, Govt. of Meghalaya, Govt. of Tripura, Govt. of Odisha, Govt. of Karnataka, etc.

eSamikSha-Workflow

In eSamikSha, owner of the digital platform can obtain compliance status from the stakeholder(s) on action-points/proposals/issues/targets, etc. The system automatically pushes the information to the respective stakeholder(s) enabling them to submit the status regularly till completion. It also facilitate stakeholder(s) to submit their action-point/proposals/issues/targets pending with other stakeholder(s) to seek updates on their pendency.



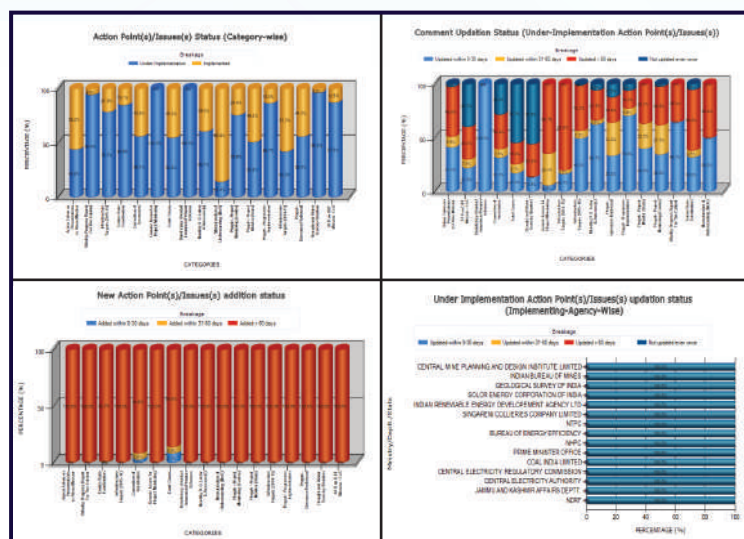
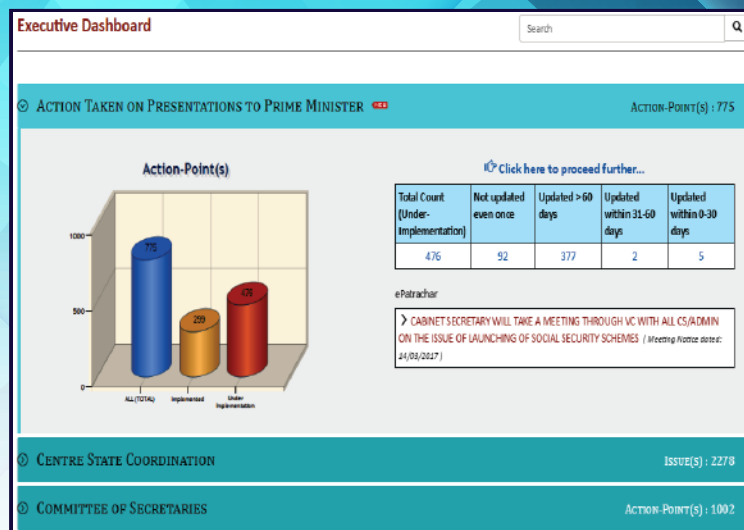
Nominated users can monitor compliance status by giving online directions/remarks to Implementing Departments/Organisations/Agencies, by holding the meetings and entering the online decision taken in meetings against the action-points/proposals/issues/targets etc.

In eSamikSha, moment a task is assigned to a stakeholder, SMS alert and email goes to all users responsible for the compliance. A unique identity (UID) number is also automatically generated for each task. This number allows easy digital tracking of a action-point/issue compliance. Every time a meeting is held on the action-point/issue, the decision is updated on the portal and higher level officials can step in at any stage to give directions.

Every action-point has assigned four status, i.e. "Not Started", "Under Implementation", "Implemented" and "No Further Action Required".

Features

- Submission and Monitoring of action-points/proposals/targets/issues in Single Window Interface.
- A highly interactive web based, user friendly customized dashboard for various authorities.
- Future enhancement can be seamlessly integrated with existing modules.
- Online Directions/Remarks by the Monitoring User can be prioritised along with customisation of colour of text, for stakeholder to act on more promptly.
- Role based MIS reports for monitoring purpose.
- Privileges and Roles are defined as per the Responsibilities.
- Consistency checks enforced to ensure data integrity and accuracy.
- Existing information flow is retained to minimize learning time by user.
- On-the-fly generation of all required Graphical and Tabular Reports.
- Automatic mailer and SMS notification/alert to take instant action.
- Central Document Repository for quick and easy retrieval.
- ePatrachar, a tool to track, improve, speedup the communication among stakeholders.
- eSamikSha Form, to collect information in an easy, streamlined way from different stakeholders.



Outcomes & Impacts

- With the usage of eSamikSha, system implementers have been able to bridge/Improve/Speed-up monitoring and compliance of a large number of action points, proposals, targets, issues etc.
- Reduction in service delivery time and clearing the pendency through single window interface.
- As most of the activities are online, system implementers have been able to do away with physical movements, which in turn results in saving of enormous amount of paper, travel cost and energy. eSamikSha system has bolstered the ICT culture within the Government, paving way for file-less functioning.

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